The Conrad N. Hilton Foundation’s Safe Water Initiative, using the district as a unit of scale, focuses on system-strengthening and service delivery to ensure reliable, affordable and safely managed water to 1 million people in low-income households, health facilities and schools in sub-Saharan Africa. The Safe Water Initiative contributes to building local capacity, narrowing gaps between those living in disadvantage and others, and generating evidence to inform regional, national and global actors—with the end goal of improved health and socioeconomic outcomes for all.

**Ideal state**

Every person, health facility and school in the world uses reliable, affordable and safe water services. Safe water drives improved health and economic outcomes for all, with narrowing gaps between those living in disadvantage and others, and the Hilton Foundation’s locally driven, systems-strengthening model is being replicated globally.

**History and background**

The Foundation began our work in water in 1990 to help eradicate Guinea worm in Ghana. In 2002, we created the West Africa Water Initiative, a coalition across Burkina Faso, Ghana, Mali and Niger. In 2006, the Foundation began work in Ethiopia and India to increase access to basic water services for high-need areas. We also supported a watershed management program in Mexico.

In 2011, the Foundation launched Phase I of the Safe Water Initiative, which contributed to increased access to basic water services for nearly 2 million people. We learned that improving water quality at the point-of-use and making service delivery sustainable would require more attention to governance, incentives and other technical assistance—assuming infrastructure support, like drilling boreholes or laying out pipes, is insufficient.

Phase II, launched in 2017, responded to those lessons. We emphasized systems change and tested service delivery models with the potential for replication and scale in Burkina Faso, Ethiopia, Ghana, Mali, Niger and Uganda. The Foundation’s 2017-2020 Safe Water Strategy sought to demonstrate systematic ways of providing a sustainable and safe water supply to multiple countries, including fragile contexts. During the four-year timeframe, the Foundation’s work contributed to 595,000 people, 40 schools and 149 health care facilities gaining access to at least basic water services. Phase II achievements also include establishing 10 district-based partnerships with accompanying government-owned plans for water services and identifying promising models like safe water enterprises to deliver quality water services.

Strategy25 (2021-2025) continues to invest in safely managed water services for those most in need and is described in this brief. The Foundation remains committed to working with national and local government leadership, partners, collaborators, the private sector and communities to achieve Sustainable Development Goal (SDG) 6.1, which calls for universal access to safe water, beginning with securing safely managed water services in its target districts in Ethiopia, Ghana and Uganda over the next five years. To achieve this goal, our grantmaking approach is guided by the thematic areas described here.

**Strategy architecture**

1. **ENSURE RESIDENTS HAVE SAFE ACCESS TO WATER**
   - a. Support district champions
   - b. Build service delivery models and innovation
   - c. Support ongoing operations
   - d. Focus on collaborative planning and implementing partnerships
   - e. Create safety net for the most vulnerable

2. **REPLICATE REGIONALLY AND NATIONALLY**
   - a. Advocate for national action
   - b. Support regional networks and diffusion of innovations

3. **BUILD A GLOBAL SAFE WATER FIELD**
   - a. Global partnerships
   - b. Funder collaboration
   - c. Voices of those with lived experience
   - d. Improved cross-sector data infrastructure

4. **RESEARCH AND EVALUATION**
   - a. Research innovative approaches and disseminate findings
   - b. Evaluate our investments and approaches; modify based on learning

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1. Safely managed water: water that is: a) located on premises; b) available when needed; and c) free from contamination, consistent with SDG 6 criteria.
WHERE WE WORK

EQUITY FOCUS

- “Last-mile” households
- Low-income households
- Women and girls
- Children, at birth and in schools
- Build the capacity of local organizations to serve their communities

OTHER KEY METRICS

- Test and implement subsidy mechanisms that allow operators to reach the hardest-to-serve 10 percent of residents with safe water coverage
- Increase the percentage of residents with safely managed water (from 3.6 percent in 2017 to 30 percent safely managed water services by 2030 in our focal districts in Ghana)
- Introduce innovative financing mechanisms to scale and sustain professional and climate-resilient safe water service delivery models

PROGRAM COSTS

<table>
<thead>
<tr>
<th>Phase I (2011-2016):</th>
<th>$56,000,000</th>
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<tbody>
<tr>
<td>Phase II (2017-2020):</td>
<td>$54,226,000</td>
</tr>
<tr>
<td>Strategy25 (2021-2025):</td>
<td>Est. $88,000,000</td>
</tr>
</tbody>
</table>

CHALLENGES

- The target countries are resource constrained and face tough choices in funding competing priorities
- Taking a systems approach to achieve sustainable results takes time
- The political context, including reforms, conflicts and the consequences of the COVID-19 pandemic on governments and overstretched economies could make regional and national efforts less viable

OPPORTUNITIES

- The Foundation is uniquely positioned and timed to raise safe water’s profile as a public health necessity and promote safe water interventions as key in addressing future outbreaks
- Increased partnerships with local organizations close to the people with lived experiences can broaden and strengthen partnerships within the local safe water systems to leverage resources, replicate innovative service delivery models and multiply impact

Safe Water STRATEGY25 SUMMARY  hiltonfoundation.org/programs/safe-water | communications@hiltonfoundation.org